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Computer Repair Services – In Shop

Diagnose Computer

- A technician will diagnose your computer's problem and give you a details report on the problem.

\$29

flat fee

(fee is waived if computer is repaired by Geekabytes)

General Computer Support

- A technician will document all problems with the computer.
- Diagnose the problem; take appropriate action to repair the computer, and order part if needed.
- General Support includes:
- Part, software title, hard drive, optical drive, power supply installation.

\$54

Prices

Last Updated Friday, 14 October 2011 11:53

price per hour

(bill in intervals of 30 minutes) (1-hour minimum)

(parts not included)

Computer Tune-up

- A technician will remove unnecessary files from the computer's hard drive, clean the registry, and
- Check for spyware/adware/viruses.
- Recommend hardware and software upgrades.

\$54

flat fee

(spyware/adware/virus removal extra)

(parts not included)

Operating System Installation

- A technician will install the desired operating system on your computer.

Prices

Last Updated Friday, 14 October 2011 11:53

\$60

flat fee

(must have valid Product Key and genuine software)

Computer Reformat/System Restore

- A technician will restore the computer to factory shipped settings.
- NOTE: ALL DATA WILL BE LOST. MAKE SURE ALL DATA IS BACKED UP. (Data Backup can be done before reformatting)
- All Software/Programs Installed – add \$35
- Data Backup for entire computer – add \$25

\$65

flat fee

(must have valid Product Key and genuine software or restore CDs)

(NOTE: some computers may have restore information on the hard disk.) (Geekabytes will order recovery software if needed)

Spyware/Adware/Virus Removal

- A technician will diagnose the computer's problem and report any malicious programs on the computer.
- Boot the computer to ensure the system is working properly.
- Recommend virus, spyware or Internet Security Software

Prices

Last Updated Friday, 14 October 2011 11:53

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\$69

flat fee

(virus software title are not included)

Hard Drive/Flash/Removable Disk Wipe

- A technician will securely erase all data on the drive. □
- Connections supported: SATA, IDE, USB, FIREWIRE □
- NOTE: THIS WILL ERASE ALL DATA AND PARTITIONS FROM THE DISK DRIVE.

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\$20

flat fee

(per drive)

Data Recovery from Computer Disks

Prices

Last Updated Friday, 14 October 2011 11:53

- A technician will recover data from the disk and place it on a CD, DVD, or flash drive of your choice.
- Physically Failed Hard Drives are repaired starting at \$500.00.

□

\$100

start at

Data Backup

- A technician will backup all data on a drive and place it on CDs or DVDs for you.

\$59

up to □ 10 GBs

(DVDs are included in price up to 9.4 GBs, after \$5.00/disc)

Create Recovery CDs/DVDs

- A technician will create your new computer's recovery CDs or DVDs.

Prices

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□

\$45

flat fee

(per computer) □

Computer Repair Services – On site

Diagnose Computer

- A technician will diagnose your computer's problem and give you a details report on the problem.

\$29

flat fee

(fee is waived if computer is repaired by Geekabytes)

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General Computer Support

- A technician will document all problems with the computer.
- Diagnose the problem; take appropriate action to repair the computer, and order part if needed.
- General Support includes:
 -
- Part, software title, hard drive, optical drive, power supply installation.

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\$64

price per hour

(bill in intervals of 30 minutes) (1-hour minimum)

(parts not included)

Computer Tune-up

- A technician will remove unnecessary files from the computer's hard drive, clean the registry, and
- Check for spyware/adware/viruses.
- Recommend hardware and software upgrades.

\$69

flat fee

Prices

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(spyware/adware/virus removal extra)

(parts not included)

Operating System Installation

- A technician will install the desired operating system on your computer.

\$80

flat fee

(must have valid Product Key and genuine software)

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Computer Reformat/System Restore

- A technician will restore the computer to factory shipped settings.
- NOTE: ALL DATA WILL BE LOST. MAKE SURE ALL DATA IS BACKED UP. (Data Backup can be done)
- All Software/Programs Installed – add \$35 □
- Data Backup for entire computer – add \$25 □

\$95

Prices

Last Updated Friday, 14 October 2011 11:53

flat fee

(must have valid Product Key and genuine software or restore CDs)

(NOTE: some computers may have restore information on the hard disk.) (Geekabytes will order recovery software if needed)

Spyware/Adware/Virus Removal

- A technician will diagnose the computer's problem and report any malicious programs on the computer.
- Boot the computer to ensure the system is working properly.
- Recommend virus, spyware or Internet Security Software

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\$89

flat fee

(virus software title are not included)

Data Backup

Prices

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- A technician will backup all data on a drive and place it on CDs or DVDs for you.

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\$55

per 4.7 GBs

(DVDs are included in price)

Create Recovery CDs/DVDs

- A technician will create your new computer's recovery CDs or DVDs.

□

\$55

flat fee

(per computer) □

Please note:

Travel distances b

Prices

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New Computer Services □ – On site

New PC Setup

- A technician will install: monitor, mouse, keyboard, printer, two software title, and get a brief tutorial

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\$85

flat fee

(per computer) □

Additional Software Title Installation

- A technician will install up to 5 more software titles on your computer.

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\$35

Prices

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flat fee

(per computer) □

Please note:

Travel distances b

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Network Services – On site

Network Troubleshooting

- A technician will diagnose the network issue and detail a full report and repair the problem. Parts a
- Includes troubleshooting server issues. □

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\$75

per hour

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Prices

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Network Drop

- A technician will install a new communication port and box for connection to the computer and run

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\$90

flat fee

(per drop) (extra charge for wire ran over 20 ft. \$0.80 per foot)

Telephone Drop

- A technician will install a new telephone port and box for connection to the phone and run cable to

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\$80

flat fee

Prices

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(per drop) (extra charge for wire ran over 20 ft. \$0.80 per foot)

Wireless Network Install

- A technician will install your wireless router, a network printer and two computers to the wireless network.
- Add additional devices on network – add \$15 per device.

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\$85

flat fee

(per install) (excludes equipment)

Router Replacement

- A technician will replace your old wireless router with a new one and make sure all devices are working.

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\$50

flat fee

Prices

Last Updated Friday, 14 October 2011 11:53

(per install) (excludes equipment)

Please note:

Travel distances b

Web Services

Website Domain Names

Please visit

<http://domains.geekabytes.com>

\$9.99

start at

(annual cost)

Website Hosting Plans

Please visit

<http://domains.geekabytes.com> □

Prices

Last Updated Friday, 14 October 2011 11:53

\$5.99

start at

(monthly cost)

□

Custom Website Design

\$299

start at

(initial fee)

Website Maintenance/ In-house Webmaster

- A web technician will update your website, keep it up-to-date, and correct issues.
- Provide technical support, call-in, email, fax update methods available.

Prices

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\$25

per month

Computer Tutoring

One-on-One Computer Training

- Customized computer training for the individual student.
- Pro-rated prices available.
- On-going small-group classes available, please call (405) 533-1715 for current listing.

\$40

per hour

(1-hr minimum)

Business IT Services – In House IT Personnel Replacement

Preventative Maintenance

- See Computer Tune-up for services performed.
- Up to 5 PCs, every 6 months.

\$500

annually

(monthly payments available)

(1-year contract)

Small Business

- Personal technician for on-site computer, network, and website repairs. Available within 24 hours.
- Preventative Maintenance on all machine (up to 6) completed every 4 months.
- On-call during business hours.
- No service call charge, blanket for all troubleshooting needs.
- 3 on-site service calls per month.
- 10 website update per month.
- Discount on additional services such as network drops, parts ordered, and software titles ordered.
- Your employees get a 5% discount on personal computer services.

\$1800

annually

(monthly payments available)

(1-year contract)

Mid-sized

- Assigned personal technician for on-site computer, network, and website repairs. Available within 2
- Preventative Maintenance on all machine (up to 10) completed every 4 months.
- On-call after business hours
- No service call charge, blanket for all troubleshooting needs.
- 6 on-site service call per month.
- 15 website updates per month.
- Discount on additional services such as network drops, parts ordered, and software titles ordered.
- Your employees get a 8% discount on personal computer services.

\$3000

Annually

(monthly payments available)

Prices

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(1-yr contract)